HOW TO REPORT ANTI-SOCIAL BEHAVIOUR

COMMUNITY SAFETY PARTNERSHIP
Richmond upon Thames

Anti-social behaviour (ASB) covers a wide range of unacceptable activity that causes or is likely to cause harassment, alarm or distress to an individual from another household or to the community, or harm to the environment.

Parks and green spaces

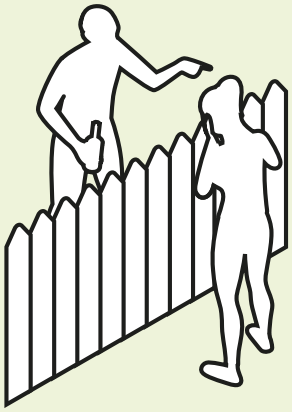


To report issues in Council owned and maintained parks and green spaces around dogs, littering, drug paraphernalia, bins and camping contact the Council on the main switchboard number of **020 8891 1411**or email **parks@richmond.gov.uk**

Report online at **richmond.gov.uk/services/parks_and_open_spaces/report_a_parks_fault**

Bushy Park and **Richmond Park** come under the responsibility of The Royal Parks. For non-emergency call **101** or report online at **met.police.uk** In an emergency or if a crime is happening dial **999**.

Housing and nuisance neighbours



Leaseholders or tenants:
Contact **RHP** on **0800 032 2433**
or e-mail **customer.services@rhp.org.uk**
Contact **PA Housing** on **0300 123 2221**
or e-mail **housing@pahousing.co.uk**

Residential or commercial:
Contact the Council's **Noise Service** by ringing **07944 038 495**
(only available 10pm-3am on Friday and Saturday nights)
At other times visit the **Noise and Nuisance** page on the Council's website and fill in the online form.

Noise nuisance in public spaces



Noise from loud music in vehicles or from groups or individuals in public spaces needs to be reported to the police.
For non-emergency call **101** or report online at **met.police.uk**
In an emergency or if a crime is happening dial **999**.

Drug dealing, buying or taking in public places



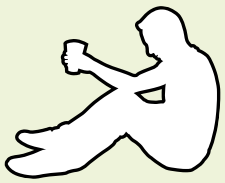
For non-emergency call **101** or report online at **met.police.uk**
In an emergency or if a crime is happening dial **999**.
You can also share information anonymously at **crimestoppers-uk.org**
or by calling **Crimestoppers** on **0800 555 111**

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LONDON BOROUGH OF RICHMOND UPON THAMES

Begging and anti-social drinking



For non-emergency call **101** or report online at **met.police.uk**
In an emergency or if a crime is happening dial **999**.

Graffiti



Contact the Council on **020 8891 1411**
or go the **Street Cleaning** page on the
Council's website at **richmond.gov.uk/street_cleaning**

You can also report graffiti to the police.

Street cleansing, fly-tipping and overflowing street litter bins

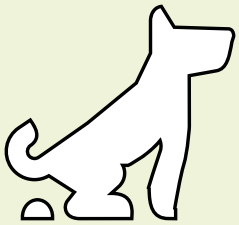


Contact the Council on **020 8891 1411** or contact
customer.services@richmond.gov.uk

Visit the **Street Cleaning** page on the Council's website to report online at **richmond.gov.uk/street_cleaning**

You can report online 24 hours but responses will be during working hours 9am-5pm Monday to Friday.

Dog fouling and dog control



On the street and public spaces:
Contact the Council on **020 8891 1411** or contact **met.police.uk**
Visit the **Street Cleaning** page on the Council's website to report online at **richmond.gov.uk/street_cleaning**

Parks and green spaces:
Report at **richmond.gov.uk/services/parks_and_open_spaces**

Neighbourhood Policing Teams

You can also share intelligence about anti-social behaviour with your local police Safer Neighbourhood Team. You can confirm your ward by going to the homepage of the MPS website at **www.met.police.uk** and entering your address and postcode.

You should not report crime to your local ward team as they are not on duty 24 hours a day.

Other useful contact numbers:

Victim Support

You do not have to report a crime to the police to receive help. Contact Victim Support at any time regardless of how long ago the crime happened. Call free on **08 08 16 89 111**.

Crimestoppers

Call **0800 555 111** or report online at **crimestoppers-uk.org**

Anti-Social Behaviour Help

To get online advice about Anti-Social Behaviour visit
asbhelp.co.uk

Neighbourhood Alert

Join Neighbourhood Watch today to receive free crime and anti-social behaviour messages direct from your local council. Join now at
ourwatch.org.uk/joinNW